STATE OF ARIZONA Department of Insurance and Financial Institutions FILED May 4, 2021 by AS

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STATE OF ARIZONA DEPARTMENT OF INSURANCE AND FINANCIAL INSTITUTIONS

In the Matter of:

SLOANE, JOSHUA (National Producer No. 1654048)

and

JOSHUA SLOANE INSURANCE AGENCY LLC

(National Producer No. 1800012951)

Respondents.

No. 21A- 037 -INS

CONSENT ORDER

The Arizona Department of Insurance and Financial Institutions ("Department") has received evidence that Joshua Sloane and the Joshua Sloane Insurance Agency LLC ("Respondents") violated provisions of Title 20, Arizona Revised Statutes ("A.R.S"). Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true, and consent to the entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

- Joshua Sloane ("Sloane") is, and was at all material times, licensed as an 1. Arizona resident insurance producer. His license, number 1654048, was last renewed on November 1, 2019, and is scheduled to expire on October 31, 2023.
- Sloane's business address of record with the Department is 1500 East Thomas 2. Road, Suite 102, Phoenix, AZ 85014-5748. Sloane's business email address with the Department is josh@rayjins.com.

- 4. The Joshua Sloane Insurance Agency LLC ("Agency") is, and was at all material times, licensed as an Arizona resident insurance agent (business entity). The Agency license, number 1800012951, was last renewed on December 1, 2018, and is scheduled to expire on November 30, 2022.
- 5. The Agency business and mailing address of record with the Department is 7975 North Hayden Road Suite C340, Scottsdale, AZ 85258. The Agency's business email address with the Department is <u>josh@rayjins.com</u>.

Address History

- 1. On or about March 18, 2020, Farmers Insurance Exchange ("Farmers") submitted a complaint to the Department alleging misconduct by Sloane. The Department's subsequent investigation did not substantiate Farmers' allegations of misconduct. However, the investigation revealed Sloane's failure to report address change to the Department.
- 2. Per Farmers "Investigation Report," Sloane voluntarily resigned his appointment with Farmers effective November 30, 2019. Nevertheless, from that date until March 23, 2021, Sloane continued to maintain a business email address of isloane@farmersagent.com with the Department.
- 3. Farmers also notified the Department that Sloane subsequently worked at another Farmers agency, herein identified as the C.M. Agency, where he was employed until March 30, 2020. However, Sloane failed to notify the Department of a change in his contact information and continued to maintain his former business and mailing address of 7975

North Hayden Road, Suite 340, Scottsdale, AZ 85268 with the Department.

- 4. On March 24, 2021, the Department contacted Sloane via his personal email address. Per Sloane, he became employed in or about October 2020 with another insurance agency, herein called the R.J. Insurance Agency. Sloan again failed to inform the Department of his contact information change at the time of this new employment.
- 5. Since November 13, 2014, when the Department initially licensed the Agency, the address on Hayden Road has remained the same despite the fact that Sloane resigned from Farmers effective November 30, 2019 and went to work for another agency at a different business address.

Failure to Report

1. Respondents failed to notify the Director of any change of addresses within the statutorily-mandated thirty (30) days. Subsequent to notice from the Department, Sloane updated his contact information effective March 24, 2021; the Agency address remains unchanged at the time of this Order.

CONCLUSIONS OF LAW

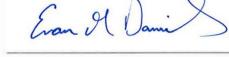
- 1. The Director has jurisdiction over this matter.
- 2. Respondents' conduct, as described above, constitutes a violation of Title 20 or any rule, subpoena or order of the Director, within the meaning of A.R.S. § 20-295(A)(2).
- 3. Respondents' conduct as described above, constitutes failing to inform the Director within thirty days of any change in the licensee's residential, business or email address within the meaning of A.R.S. §20-286(C)(1).

ORDER

IT IS HEREBY ORDERED THAT:

- 1. Respondents shall immediately pay a civil penalty of two hundred fifty dollars (\$250.00).
- 2. Respondents are jointly and severally responsible for payment of the civil penalty.

Effective this 4th day of May , 2021.



Evan G. Daniels, Director Arizona Department of Insurance and Financial Institutions

CONSENT TO ORDER

- Respondents have reviewed the foregoing Findings of Fact, Conclusions of Law and Order.
- 2. Respondents admit to the jurisdiction of the Director of the Arizona Department of Insurance and Financial Institutions and admit to the foregoing Findings of Fact and consent to the entry of the foregoing Conclusions of Law and Order.
- 3. Respondents are aware of their right to notice and to a hearing, at which they may be represented by counsel, present evidence and examine witnesses.
- 4. Respondents irrevocably waive their rights to such notice and hearing and to any court appeals relating to this Consent Order.

7. Respondents acknowledge that this Consent Order is an administrative action that the Department will report to the National Association of Insurance Commissioners (NAIC). Respondents further acknowledge that they must report this administrative action to any and all states in which they hold an insurance license and must disclose this administrative action on any license application.

criminal proceedings as may be appropriate now or in the future not related to this matter.

Joshua Stoane NPN License No. 16454048)

7/2/21 Date

Joshua Sloane Insurance Agency LLC (NPN License No. 1800012951)

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COPY of the foregoing delivered by E-mail this <u>5th</u> day of <u>May</u>,2021, to:

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Joshua Sloane
1500 E Thomas Road Suite 102
Phoenix, AZ 85014-5748
Respondent

1	Joshua Sloane 4345 East Abraham Lane
2	Phoenix, AZ 85050-6894
3	Respondent
4	Joshua Sloane Insurance Agency LLC 7975 North Hayden Road, Suite C340
5	Scottsdale, AZ 85258 Respondent
6	COPY of the foregoing delivered/emailed same date, to:
7	
8	Deian Ousounov, Regulatory Legal Affairs Officer Ana Starcevic, Paralegal Project Specialist
9	Catherine M. O'Neil, Consumer Legal Affairs Office Steven Fromholtz, Division Manager, Licensing Division
10	Aqueelah Currie, Licensing Supervisor Dawn Lucero, Investigator
11	Linda Lutz, Legal Assistant, Licensing Division Arizona Department of Insurance and Financial Institutions
12	100 North 15th Avenue, Suite 261 Phoenix, Arizona 85007-2630
13	COPY delivered electronically, same date to:
14	Joshua Sloane / Sloane Insurance Agency LLC josh@rayjins.com
15	Respondents
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17	Francine Juarez Francine Juarez
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